# EBCO PROPERTIES, LLC

# PRIVACY POLICY

## What information do we collect?

We collect information from you when you fill out a rental application or rental lease form.

As appropriate, you may be asked to enter your: name, e-mail address, mailing address, phone number, social security number or birth date. You may, however, visit our website anonymously.

### What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

• To improve customer service

(your information helps us to more effectively respond to your customer service requests and support needs)

· To process transactions

Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.

To send periodic emails

The email address you provide for order processing, will only be used to send you information and updates pertaining to your order. If you decide to opt-in to our mailing list, you will receive emails that may include company news, updates, related product or service information. etc.

Note: If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

#### How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or access your personal information.

Your private information (credit cards, social security numbers, financials, etc.) will be kept on file for more than 60 days in order to retain your rental application and/or lease.

#### Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

### Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

## **Terms and Conditions**

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website at <a href="https://www.ebco-rental-properties.com">www.ebco-rental-properties.com</a>

### **Changes to our Privacy Policy**

If we decide to change our privacy policy, we will update the Privacy Policy modification date below. This policy was last modified on <u>May 2010</u>

# **Contacting Us**

If there are any questions regarding this privacy policy you may contact us using the information below.

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